Steps to Resetting Your Password

1. In your browser, visit https://acms.ucsd.edu/.
2. Click on the green box that says ‘Students’ in the upper left corner.
3. Click on the ‘Accounts & Passwords’ link underneath the header ‘Services.’
4. Click on the ‘Look up account information’ link under the header ‘Current Students.’
5. Under the header ‘If you do now know your account name;,’ enter your Last Name and your Student PID. Then click Submit.
6. Click on the push button with your Active Director (AD) username. Typically, this is your first initial and last name without the @ucsd.edu attached.
7. On the next page which reads ‘ETS Account Lookup Results’ at the top, view the yellow alert box for New Students. In this box, click on the link that says ‘Change Password.’
8. On this page, Global Password Change Request (pgasswd), you will see a few different options. Under the option containing the header, ‘If you do not know your existing password but YOU KNOW YOUR 4-DIGIT TritonLink PAC CODE;,’ click on the hyperlink that says, ‘Change Password Using PAC Code.’
9. Enter your PAC. If you do not know your PAC, you can attain it by calling the Summer Session Office at (858) 534-5258. You will need your Date of Birth to verify your identity in order to receive your PAC.
10. Change your password.
11. Voila! You now have access to all of your systems. Good luck with the class!

Though you may know your account information, following the above route helps the student system connect and bypass the logical errors that had been giving you an error when you attempt to reset a password. Please let me know if these directions do not work for you.